

GENERAL COMPOUNDING

Guidelines & General information

Your Customized Medication: Take/apply your customized prescription compound as indicated on your prescription label. Please read all instruction sheets and medication information closely and call with any questions.

Refill Status:

- If you do not have any refills left or quantity remaining, we will be happy to fax a request to your doctor's office.
- Please be aware that most offices take approximately 1 week to respond so you will want to pay attention to your prescription label.

How to request refills:

- o Call (937) 761-2606
- o info@impactcompounding.com
- o Website: impactcompounding.com/refills
- o Patient Engagement Portal – Coming soon!

Call in advance:

- Please allow 5 business days (not including weekends or holidays) to prepare your compound for pick up, or 7 business days for mail. If you would like your prescription mailed there is a \$6.00 mail fee.

* We offer a free, optional Auto-reorder program that can automatically fill your prescription for you every 30, 60 or 90 days. To enroll please email kalbers@impactcompounding.com

Payment:

- Due to your compounded prescription being customized specifically for you, we must have payment before making.

Other Compounding Services We Provide:

- Bioidentical Hormone Replacement Therapy
- Dentistry
- Dermatology
- ENT
- Low Dose Naltrexone
- Pain Management
- Palliative Care/Hospice
- Pediatric
- Podiatry
- Veterinary
- & More!